

#RiangRyoRaya Campaign Contest 2021 - Term & Conditions

Duration & Eligibility:

- 1) This #RiangRyoRaya Campaign ("Campaign") is organized by Ninja Logistics Sdn Bhd ("Organizer") and will be held from **22 March 2021 to 2 May 2021** ("Campaign Period"). The Organizer reserves the absolute discretion to amend the Campaign Period at any time without any prior notice.
- 2) This Campaign is open to all individual Malaysian citizens residing in Malaysia of age eighteen (18) years old or above during the Campaign Period (as at 22 March 2021), except the following persons who are **not** eligible to participate in the Campaign:
 - The employees of the Organizer (including its subsidiaries, affiliated and related companies) including their immediate family.
 - The Organizer's authorized sellers, merchants and shippers.
- 3) If a participant is found to be ineligible at any point of time during or after the Campaign Period, the Organizer shall reserve the absolute right to disqualify the said participant and to withdraw and/or cancel any prize, if any, won by the participant. The Organizer shall also reserve the right to take any action it deems necessary against the said participant, and the said participant shall indemnify the Organizer for the costs of such action taken by the Organizer.

Contest Mechanics:

- 4) To participate in the Contests, the participant must have a valid Facebook and/or Instagram account, and have 'Like' Ninja Van Malaysia Facebook (www.facebook.com/ninjavanmalaysia) and/or 'Follow' Ninja Van Malaysia Instagram (www.instagram.com/ninjavanmalaysia) pages.
- 5) During the Campaign Period, the Organizer will publish the Contest mechanics and prizes on their Facebook and/or Instagram pages respectively as well as Organizer's contest website (www.rebrand.ly/riangryoraya).
- 6) The Organizer reserves the absolute discretion to reject any entry which contains any incomplete and/or inaccurate and/or invalid information.
- 7) Participants are required to purchase an item in order to gain an entry to the Contest. Participants are allowed to shop at any online store or e-commerce site with Ninja Van as the courier service provider.

- 8) Participants should not demand the sellers to ship the purchased item by using Ninja Van if sellers do not have Ninja Van as an option. However, participants are allowed to attempt at encouraging sellers to use Ninja Van for the contest.
- 9) Once participants receive Ninja Van's Tracking ID after their parcel has arrived, participants are able to key-in their details in contest form for an entry to the Contest.
- 10) Each Tracking ID will be considered as one (1) Contest entry. Each participant may submit more than one (1) entry from multiple sellers during the Campaign Period to increase the chances of winning.
- 11) Entry is only valid once participants have received their order parcel. Ninja Van reserves the right to reject an entry if found the Tracking ID entered has not completed its delivery status
- 12) Only Tracking ID from March 2021 onwards that are already delivered will be accepted.
- 13) Entry of past months Tracking ID (before March 2021) or in transit parcel will be considered as an invalid entry.
- 14) Tracking ID of an empty flyer (order not created, not delivered yet, no recipients) is also considered as an invalid entry.
- 15) By participating in the Contest and submitting an entry, each participant confirms that the details submitted, if any, rightfully belongs to the participant and that the participant agrees to give and assign to the Organizer and any of its subsidiaries or related companies.

Selection of Winners:

- 16) Weekly winners will be selected according to the accumulated entry points of participants in each week from Monday to Sunday.
- 17) The eligible winner of the Grand Prize will be selected according to the accumulated entry points from start to end of Campaign Period.
- 18) Weekly winners and the Grand Prize winner will be announced on Organizer's Facebook and/or Instagram pages, every following Friday of the week.
- 19) Participants are only eligible to win one (1) weekly prize and the Grand Prize. Selected winners will not receive more than one (1) weekly prize throughout the whole contest period.
- 20) Eligible winners are required to contact the Organizer via Facebook or Instagram. If there's no response within 14 days, the eligible winners will be contacted by the Organizer through the contact details participants have entered for their entry.

- 21) The Organizer will not be held liable in the event the winner could not be contacted for whatever reasons and said winner will be disqualified. The Organizer has the rights to select a replacement winner.
- 22) If the Organizer found the winner is a shipper itself, entering the customer's Tracking ID (invalid entry), said winner will be disqualified.
- 23) The Organizer's decision is final and no correspondence thereon will be entertained.

Contest Prizes:

- 24) The Contest Prizes will be revealed in the same Facebook/Instagram postings by the Organizer during launch of the Campaign.
- 25) The Organizer reserves the right at its absolute discretion to substitute any prize with that of similar value or change any of the terms. All prizes are not transferable, refundable or exchangeable in any other form for whatever reason. All prizes are given on an "as is" basis.
- 26) Selected winners are to respond to the Organizer within seven (7) days from the date of notification if there are any errors in the details provided. The Organizer shall not be held liable in the event the winner(s) cannot be contacted after at least three (3) attempts by the Organizer or its agents.
- 27) All prizes must be claimed at winners' own expense within thirty (30) days after the Campaign Period. All unclaimed prizes will be forfeited by the Organizer thirty (30) days after the Campaign Period and the Organizer reserves the absolute discretion to manage the forfeited prize as they deem fit.
- 28) The winner may be required to produce a proof of identity during or prior to prize redemption for purposes of verification. The only forms of proof of identity accepted by the Organizer are Identity Card or Driver's license. A failure to provide any proof of identity entitles the Organizer to disqualify the participant/winner.
- 29) The winners may be required to sign a Release, Waiver and Declaration Form in order to claim the prize, if required.

Personal Information of the Participants:

- 30) The Organizer collects personal information to provide services or to correspond with the participant. This information is stored in a manner appropriate to the nature of the data by the Organizer and is used to fulfill the participant's request(s).
- 31) By submitting the participant's personal information, the Organizer deems that permission is given to the Organizer and/or its authorized agents to use this information

for the purpose of present and future marketing and promotional purposes and to improve its products and services.

Others:

- 32) Participants shall assume full liability and responsibility in case of any accident, injury, damage or claim resulting from participation in the Contests and from redemption and usage of the prize.
- 33) Only participants who fulfill the Terms and Conditions herein shall be eligible to win the prize. The Organizer reserves the sole and absolute right to disqualify participants who have failed to fulfill the Terms and Conditions and/or participants who have submitted incomplete or inaccurate entries from the Contests, without prior notice.
- 34) The Organizer reserves the sole and absolute right to use the winner's name, photographs and/or testimonial for purposes of publicity and/or advertising without prior notice.
- 35) The Organizer reserves the absolute right to amend, delete or add to the Terms and Conditions at any time or from time to time without assigning any reasons or providing prior notice, and any such amendments, deletion or addition shall be effective upon the Organizer posting the same on their Facebook and/or Instagram pages. The participants by continuing to participate in the Contests shall be deemed to have accepted and be bound such change.
- 36) The Organizers reserves the sole and absolute right to terminate the Contests without giving any prior notice and no compensation in cash or in kind shall be given.
- 37) By participating in the Contests, the participants agree to be bound by these Terms and Conditions and all decisions made by the Organizer. The decision of the Organizer with regards to the Campaign is final and absolute. No correspondence thereon will be entertained.